

Fiscal Year 2014-15

TITLE OF PROPOSAL

CROS Project (Phase II) - Placeholder

DIVISION PRIORITY NUMBER

PROGRAM IMPACTED

All

SUMMARY OF REQUEST *(including impact if request denied)*

This is a placeholder for a 2014-15 Spring Finance Letter (SFL) or May Revise proposal to request funding and staffing resources for the CROS Project, Phase II. This second phase will fund (a) the services of the selected System Integrator (Vendor) that will be responsible for the design, development, testing, and operational implementation of the final CROS solution; and (b) the BOE staff and resources to monitor and liaison with the Vendor.

The second phase costs cannot be determined until the Vendor's work plan (including deliverables) are finalized and approved in the Contract Award process. The BOE does not have sufficient information to go forward with a standard Budget Change Proposal to be submitted to Department of Finance in September 2013. Therefore, the CROS Project requests approval of a 2014-15 SFL (or later) placeholder.

BACKGROUND/HISTORY

As approved through the Feasibility Study Report/Special Project Report process, the CROS Project will replace the BOE's existing mainframe-based revenue and collection data information systems, reengineer business processes; expand e-services, support data warehousing, improve analysis/reporting; and facilitate case management.

A 2012-13 SFL authorized funding and staffing for the the CROS Project's first phase. CROS's first phase includes development, issuance, and evaluation, of a Request for Proposal (RFP) to acquire the services of a System Integrator responsible for the design, development, testing, and implementation of the final CROS solution. Additionally, the SFL funded parallel initiatives related to data readiness and data interfaces that will mitigate risks and accelerate CROS development.

STATE LEVEL CONSIDERATIONS *(including impact to other departments)*

The BOE is responsible for generating a major portion of the funding of California's state and local government. The BOE administers 33 different tax and fee programs, which in Fiscal Year 2010-11, generated \$53.7 billion. Of this amount, \$41.7 billion provided 34% of all state government's revenues; the remaining \$12.0 billion was directly allocated to counties, cities, and special districts.

JUSTIFICATION *(including link to Strategic Plan)*

Through modernization of its legacy data information systems and operations reengineering, CROS is designed to significantly enhance the effectiveness and efficiency of the BOE's ability to maximize needed revenues. Adoption of this proposal advances the following of the BOE's strategic objectives:

Goal 1: Improve the Taxpayer Experience, Objectives 1.1 and 1.2

Goal 2: Maximizing Voluntary Compliance, Objectives 2.1, 2.2, and 2.3

Goal 3: Invest in a Skilled, Motivated and Diverse Workforce, Objective 3.2

Goal 4: Enhance Operational Effectiveness, Objectives 4.1, 4.2, 4.3

COSTS AND BENEFITS (BUDGET YEAR ONLY – FISCAL YEAR 2014-15)

☒ New funding ☐ Continuation ☐ Redirection

COST

\$ TBD

REVENUE *(if applicable)*

\$ N/A

POSITIONS *(if applicable)*

N/A

COST SAVINGS *(if applicable)*

\$ N/A

PREPARED AND APPROVED

PREPARED BY

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DATE

4/5/13

ACTION

☐ Concept Approved ☐ Request Denied

EXECUTIVE DIRECTOR *(signature)*
